

SURREY POLICE AND CRIME PANEL

FEEDBACK ON MANAGEMENT MEETINGS BETWEEN THE PCC AND CHIEF CONSTABLE

10th September 2013

SUMMARY

The Police and Crime Commissioner for Surrey, Kevin Hurley, is holding bi-monthly management meetings with the Chief Constable, Lynne Owens and appropriate members of her senior team. These meetings are webcast for all to view. Their main purpose is to ensure the PCC is discharging his statutory responsibility to hold the Chief Constable to account for delivery against the six People's Priorities as set out in the Police & Crime Plan and to provide oversight and scrutiny of Force business.

At the Panel's request, the attached paper summarises the issues raised at the Management Meetings held since the Police & Crime Panel last met.

RECOMMENDATIONS

Members of the Police and Crime Panel note the report.

EQUALITIES AND DIVERSITY IMPLICATIONS

No implications.

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Bi-Monthly Management Meeting 10 July 2013

Agenda items for this meeting were:

- Surrey Police Progress Against the Six People's Priorities
- Safeguarding children and vulnerable people
- Value and respect for all
- Compliance with publishing transparency information
- Stage 2 Principles (OPCC Paper)
- Report back on Force progress against a recent HMIC report into ballistics
- Update on current Force Change Programmes

The main points of note from the meeting were as follows:

- A Local Policing Board had now been arranged in each borough and some had already taken place
- There had been a slight increase in violent crime with injury but the CC had asked her team to address the reasons for this
- Social media was an excellent way for the Force to engage with members of the public. Contact Centre staff were now trained in the use of Twitter and used it to respond immediately to community concerns – Surrey was the first force to take this approach
- Customer satisfaction was continuing to improve - the Force had moved up a further four places nationally taking them to 22nd place out of 43 forces
- The Force is doing a piece of work in relation to dealing with mental health care – both the PCC and CC agreed that the police were often too involved in this area as a 'service of last resort' when it should be the responsibility of other agencies
- There was an obligation under the Elected Local Policing Bodies Specified Information Order to publish details of contracts over £10k (the current requirement was over £50k). To do this would require a significant amount of resource. The PCC agreed with the proposal that a list of contracts was published and that detailed information would be provided on request. This would also avoid members of the public having to use the Freedom of Information Act route as the information would be readily available.
- The Chief Constable agreed the proposals made by the PCC regarding Stage 2 Transfer (details of the proposals, along with all other supporting papers, can be found using the following link <http://www.surrey-pcc.gov.uk/2013/07/agenda-and-papers-published-for-the-july-management-meeting/>)

The webcast of the meeting and agenda are available on the PCC's website www.surrey-pcc.gov.uk